

DYNO Fulfillment Cooperation Agreement Terms

DYNO are pleased to share that our 6,000-square-meter warehouse, located near the Port of Ningbo, offering excellent convenience for transportation and shipping services. We anticipate a long-standing and rewarding cooperation with you! The specific terms of our collaboration are set forth below:

Order Handling

We support order submission via CSV files or direct integration of your store with our system, and we will update the tracking numbers for all new orders on a daily basis. Once the tracking numbers are updated, the shipment process will be finalized within 24 hours.

Payment Terms

Daily payment settlement is mandatory. We accept payments via PayPal, Payoneer, or bank transfer (settled in US dollars or Euros). Bank transfer is not recommended for transactions with an amount less than \$2,000. If you do not have a PayPal account, you may remit a sum of \$2,000 to be held in your account with us. The fees for daily orders will be deducted from this pre-deposited amount, and you will need to replenish the fund when the balance is insufficient to cover subsequent orders.

Inventory Management

At the commencement of our cooperation, we will procure goods from the factory in accordance with your daily sales volume, with the entire processing cycle taking 1-3 days. After one week of collaboration, if your sales volume remains stable, we will maintain an inventory in our warehouse that can meet your 2-3 days of order demand, thereby shortening the processing time to within 24 hours.

Special Provision for Chinese New Year: Factories in China will be closed for an extended holiday during the Chinese New Year period. If you need to stock up on inventory in advance for this period, a dedicated deposit shall be required. This deposit will be utilized for inventory replenishment when the pre-prepared stock is nearly exhausted.

Customized Products and Packaging

We are able to provide customization services for both products and packaging. You shall provide the brand logo and the source files of packaging design (in AI or PDF format). A partial advance deposit is required for customization services, and this deposit will be deducted from your account when the stock of customized products is reduced to 30% of the original quantity.

After-Sales Service

Each order will undergo strict quality inspection and careful packaging prior to shipment. In the event of issues such as missing items, incorrect color delivery, or damaged goods upon receipt, you only need to provide photos or videos of the received order, and we will arrange for free reshipment or a full refund. If a package is lost during transit, we will also provide a free reissue of the goods or a refund.

We shall not be liable for delivery failures caused by the buyer's errors, including but not limited to an incorrect delivery address provided by the buyer or the buyer's failure to sign for the package in a timely manner. Normal chromatic aberration of products is not covered by compensation. If the buyer refuses to sign for the goods without any product quality issues, all resulting freight costs shall be borne by the buyer.

Buyer: _____

Seller: Ningbo DYNO Technology Co., LTD DYNO / Ningbo, CN

Contact Information: Whatsapp: +8613345997095 Email: service@dynotrade.net